

# **CEDAR Audio Ltd**

## **CEDAR DNS2000 engineering notice: Withdrawal of service and support**

**1 September 2015**

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Sales of the CEDAR DNS2000 were discontinued in 2010. Since then, there have been significant changes in OS X, Windows, and Pro Tools that have made it increasingly difficult to guarantee fault-free operation of the DNS2000. Today, it is no longer practical to maintain the CEDAR RCS (remote control system) nor the CEDAR DNS CS (control system) software nor the DNS2000's internal firmware and software to ensure continued compatibility between the DNS2000 and either OS X or Windows and Pro Tools, so no updates will be issued from this date onward.

CEDAR Audio will attempt to continue hardware support for the DNS2000, but many of its components are now obsolete and may be unobtainable. Therefore, it may not be possible to repair a unit should a fault develop. It must be understood by the dealer and/or customer that, even if a repair is undertaken, CEDAR Audio can no longer guarantee that it will correct any faults or damage. Full terms and conditions for attempting the servicing of discontinued products may be obtained upon request.

Note: At the time of writing, the CEDAR DNS3000 remains compatible with the CEDAR DNS CS software and current versions of OS X (Yosemite), Windows 8, and Pro Tools (version 12).